

Member Care and Staff Development Specialist: Bratislava, Slovakia, Cyprus or Barneveld, NL

The goal of this position is to see cross-cultural workers from the Europe, Central Asia and Middle Eastern regions prepared, equipped, encouraged and empowered for effective and sustainable work and life. To provide quality care for our staff, you (and other professional as needed) will ensure that the people working in our region are enabled to fulfill their calling. This role could be filled with a three-day per week commitment.

Core Competencies:

- ✓ Commitment to Jesus Christ as evidenced by a personal relationship
- ✓ Excitement about being involved in full-time missions and a willingness to develop a team of prayer and financial partners
- ✓ A heart for people living and working in an environment that is not their home
- ✓ Cultural sensitivity within international teams and a team spirit
- ✓ Strong listening and interpersonal skills, with an ability to handle confidential information discreetly and professionally
- ✓ Ability to manage priorities and workflow with attention to detail
- ✓ Supportive of staff towards unfolding their God-given and skill-related potential

Responsibilities:

- ✓ Facilitate member care for all staff in the region
- ✓ Further develop TWR Europe's onboarding program
- ✓ Assist the HR Director in staff 'crisis' situations
- ✓ Organize, facilitate and lead training events
- ✓ Train and assist department heads on HR issues and staff reviews
- ✓ Provide leadership with support in establishing and developing their teams

Desirable Qualifications:

- ✓ Bachelor's degree in Human Resources, cross-cultural studies or equivalent studies
- ✓ Excellent knowledge of written and oral English
- ✓ Proficient in Microsoft Office
- ✓ Ability and willingness to travel, mainly within the European region
- ✓ Knowledge of Member Care topics and issues

