

Business Analyst/Process Engineer Role Summary: Cary, North Carolina, USA

Perform detailed data collection about existing processes and structure, including interviews of TWR employees and/or teams, observation, and review of existing organizational policies and artifacts. Develop new processes and propose global standards and recommend changes to leadership.

Core Competencies:

- ✓ Commitment to Jesus Christ as evidenced by a personal relationship
- ✓ Excitement about being involved in full-time missions and willingness to develop a team of prayer and financial partners
- ✓ Ability to work independently, managing priorities for optimal use of resources
- ✓ Flexibility and willingness to adapt to change
- ✓ A servant's heart as a member of a cross-cultural team
- ✓ Experience presenting recommendations to executive leaders and business managers
- ✓ Excellent verbal and written communication skills

Responsibilities:

- ✓ Document and analyze existing global operational processes and organizational functions
- ✓ Develop procedures where none currently exist
- ✓ Articulate best practice recommendations to improve overall global operations
- ✓ Assist in the implementation of approved organizational changes

Desirable Qualifications:

- ✓ Minimum five years' experience in operational management or process improvement
- ✓ Able to hold conference calls during non-office hours to accommodate staff in global locations
- ✓ Ability to travel to TWR global locations when necessary
- ✓ Fluency in spoken and written English